



The GreenSky Patient Solutions™ Program

How to Use the App

Effective April 2017

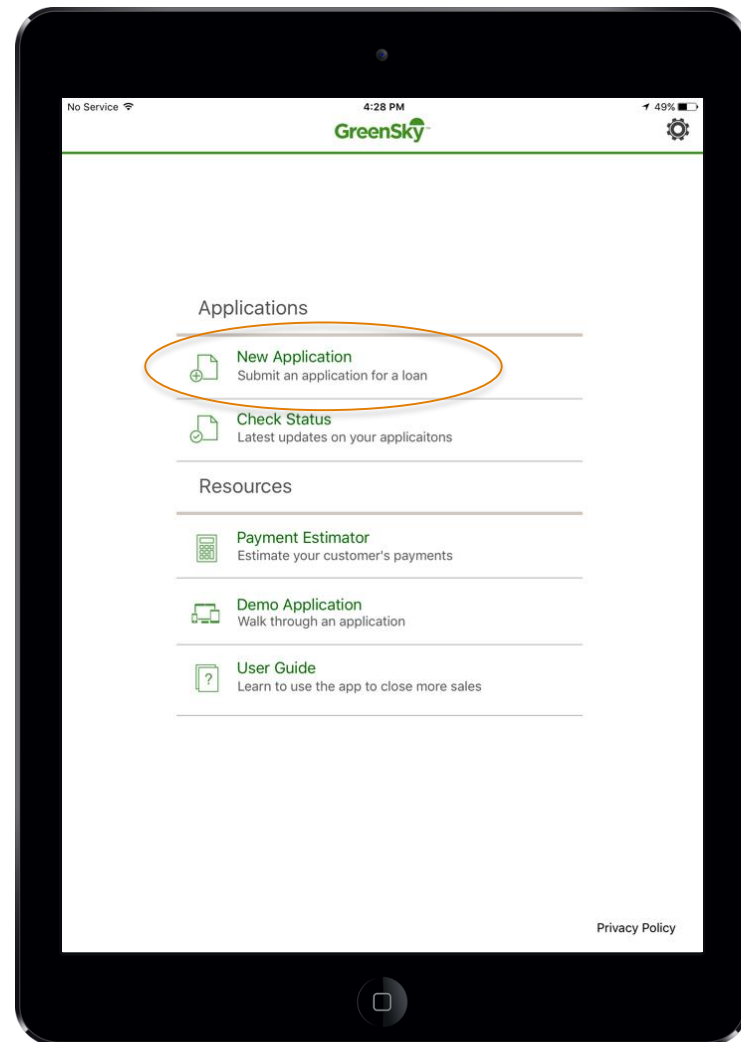


Patient Solutions

Submitting an Application

1

Start a new application by clicking “New Application”.



Loan Information

2

Patient enters the following information:

- The plan number Patient wishes to apply for
- The requested loan amount

Then click “Next”.

Loan Information

Plan Number*
8749

Requested Loan Amount
\$25,000.00

Reference Number (Optional)

NEXT

* Field is required

Privacy Policy

Patient Information

3

Patient enters information by selecting the following option:

- “Enter info manually”

The screenshot shows the GreenSky mobile application interface. At the top, the status bar indicates 'No Service', '4:29 PM', and '49%' battery. The app header includes a 'Back' arrow, the GreenSky logo, and an information icon. The main heading is 'Applicant Information', followed by the instruction 'Choose an option to autofill the applicant's information.' Below this are two green buttons: 'USE GPS LOCATION' (with a location pin icon) and 'SCAN DRIVER'S LICENSE' (with a barcode icon). A third green button, 'ENTER INFO MANUALLY' (with a document icon), is circled in orange. Below the buttons are several input fields: 'First Name*', 'Last Name*', 'Address Line 1*', and 'Address Line 2*'. There are also checkboxes for 'Is this a Co-Applicant?' and 'For Treatment Loan Applicants: You understand that you are applying for a GreenSky® Program regardless of...'. A 'NEXT' button is located at the bottom right of the form area. At the very bottom of the screen, there is a note '* Field is required' and a 'Privacy Policy' link.

Patient Information

4

Patient will type in their information.

Patient may also choose to add a Co-Applicant from this screen.

No Service 6:39 PM 39%

GreenSky

Applicant Information

Choose an option to autofill the applicant's information.

USE GPS LOCATION SCAN DRIVER'S LICENSE

First Name* Harry City* Atlanta State* GA Zip Code* 30339

MI Last Name* Brooks Date Of Birth*

Physical address required. No P.O. Boxes.

Address Line 1* 1234 Main St

Address Line 2*

Is there a Co-Applicant?

If there is a Co-Applicant, Applicant and Co-Applicant intend to apply for the loan.

For Installment Loan Applicants: You understand that you are applying for a GreenSky® Program installment loan.

NEXT

* Field is required Privacy Policy

Patient Information

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Ask Patient to enter their:

- Social security number
- Phone number
- Gross annual household income

Note: annual salary (before taxes), alimony, child support, investment income, social security, etc.

Then they click “Next”.

The screenshot shows a mobile application interface for entering applicant information. The title is "Applicant Information, Continued". The form contains the following fields and values:

- Social Security Number*: 987-65-4321
- Phone Number*: 123-456-7890
- Gross Annual Income*: \$125,000.00
- All Other Annual Income: (empty)
- Mobile Number: (empty)
- Work Number: (empty)
- Email Address: (empty)

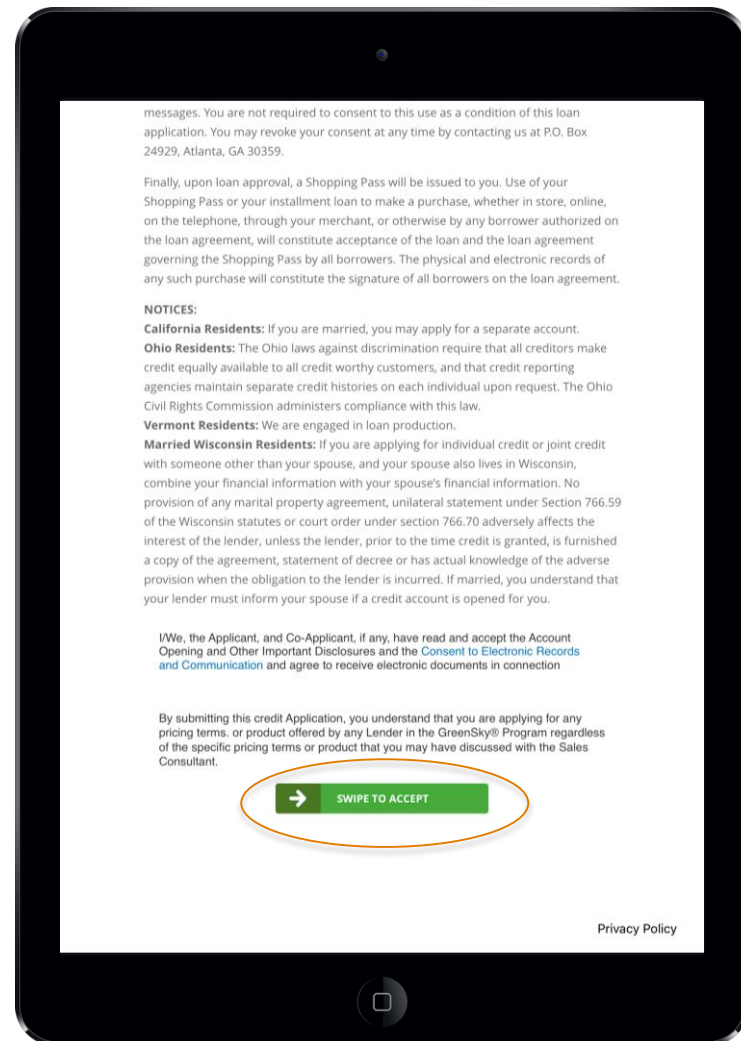
There is a green "NEXT" button at the bottom right of the form. A toggle switch for "Receive contract disclosures in Spanish" is also visible.

Application Disclosures

6

Patient reads and agrees to the application disclosure.

Patient accepts the disclosures by swiping right on the “Swipe To Accept” bar at the bottom of the page.



Verify Patient Information

7

Patient verifies the application information and selects “Submit” to submit the application.

The screenshot shows a mobile application interface for reviewing loan information. At the top, there is a status bar with 'No Service', '6:41 PM', and '38%' battery. Below the status bar is a navigation bar with a back arrow, the 'GreenSky' logo, and an information icon. The main content area is titled 'Review Information' and contains two sections: 'Loan' and 'Applicant'. The 'Loan' section has an 'Edit' link and shows 'Plan' as '9749'. The 'Applicant' section has an 'Edit' link and lists various personal details. Below the form is a consent statement and a 'SUBMIT' button. A 'Privacy Policy' link is located at the bottom right.

Loan		Edit
Plan	9749	
Requested Amount		
Reference Number		

Applicant		Edit
Name	Harry Brooks	
Address 1	1234 Main St	
Address 2		
City	Atlanta	
State	GA	
Zip Code	30339	
Date of Birth	03/02/1970	
SSN	XXX - XX - 4321	
Phone Number	123-456-7890	
Mobile Number		
Work Number		
Email Address		
Language	English	
Income	\$125,000.00	
Other Income		

I, the Applicant/Co-Applicant, authorize the Lender and its representatives, successors, and assignees to investigate my creditworthiness and obtain a credit report on me for any lawful purpose, including, but not limited to, any extension of credit, renewal, servicing and collections. Upon request, the Lender will inform the applicant of whether a credit report was obtained and if a report was obtained, and the names and addresses of the credit reporting agencies that furnished the report.

By submitting the application, I certify that all information is true and accurate.

SUBMIT

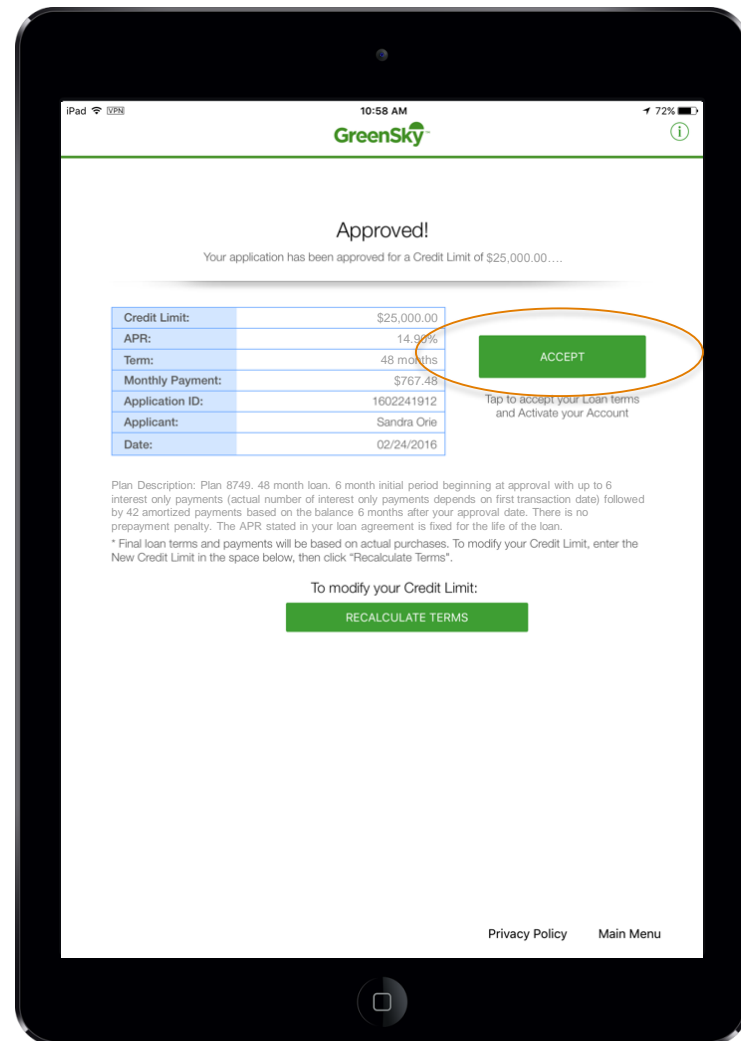
[Privacy Policy](#)

Decision and Acceptance

8

Within seconds, Patient will receive the credit decision!

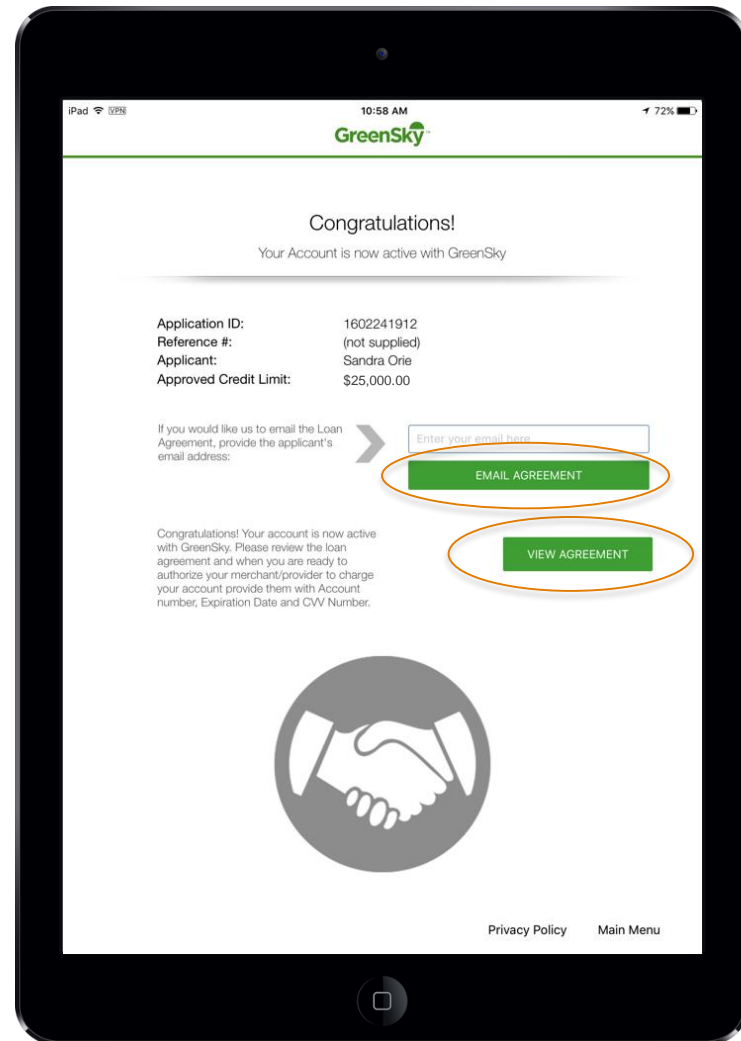
The account is created when Patient clicks “Accept Offer”.



View and Email Loan Agreement

9

Email a copy of the loan agreement to the patient by entering their email address and clicking 'Email Agreement'.

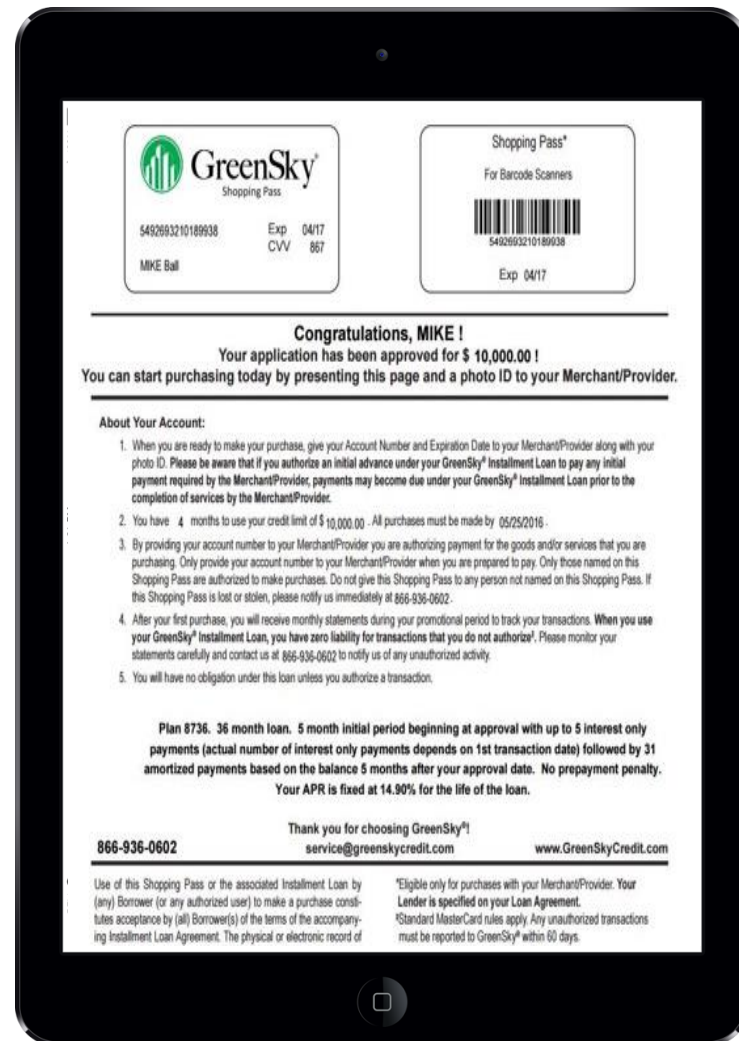


View Loan Agreement

9

For patients who do not include an email address on an application (phone or online) submitted in your office, print and deliver the loan agreement to the customer prior to processing a transaction. If the patient includes a valid email address on the application, printing is not required.

Once the patient receives the shopping pass they are able to transact immediately.



Thank you!

Questions?

Provider Support

1.844.810.7713

greenskycredit.com/providerresources

Patient Support

1.844.810.7713