



The GreenSky Patient Solutions™ Program

Retrieving Your Shopping Pass

Effective April 2017



Patient Application Confirmation E-mail

Subject: Please Register Your Account On the Customer Self Service Portal

Hi <Patient Name>

Thank you for choosing GreenSky. As a valued customer, you now have the ability to access our Customer Self Service Portal so that you can quickly and easily access your loan details, including:

- Transaction History
- Balance and Payment Due
- Loan Terms
- Loan Documents

In addition to reviewing the details of your loan, you'll also be able to make a payment by accessing a link to our payment portal.

To get started, just visit the customer portal and enter your name, date of birth, and **application id**, which is **XXXXXXXX**. Thank you for choosing GreenSky.

GET STARTED NOW!

Best Regards,

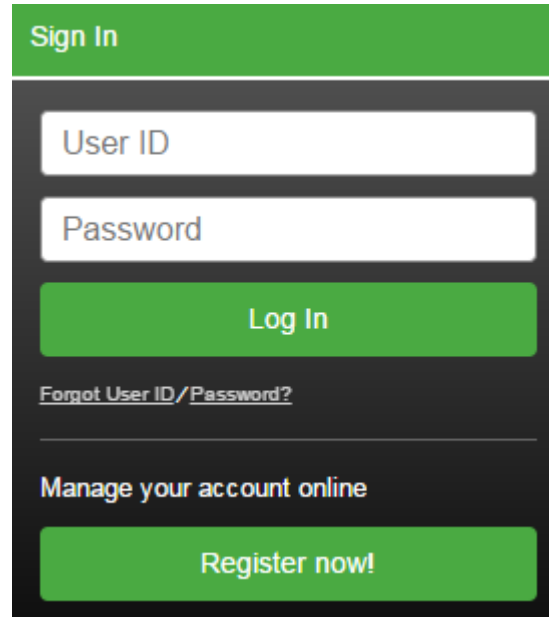
Gene Burke
GreenSky



Application ID

Step 1: Patient Logs-in or Registers for the Portal

Visit greenskyonline.com



The screenshot shows a 'Sign In' form with a green header. It contains two input fields: 'User ID' and 'Password'. Below these is a green 'Log In' button. A link for 'Forgot User ID/Password?' is located below the 'Log In' button. At the bottom of the form is a green 'Register now!' button.

Login or Register

Step 2: Patient Clicks View Loan Agreement

GreenSky FAQ's Contact Us

Home View Statements Make a Payment Profile Logout

Welcome, Richard! Account Number:

Your next payment is due on:

Payments	Loan Information	Summary
Amount Due \$107.38 Last Payment Amount \$107.38 Last Payment Date 05/25/2016 Make a Payment	Purchase window is closed APR 5.99% Loan Details View Loan Agreement	Current Balance \$7,708.98 Transaction History

Click View Loan Agreement

Recent Activity	Statement ending
Transactions can take up to three days to post and appear in your recent activity. ▼ Posted Transactions 0 items No posted transactions.	

Useful Links
View Contact Information Make a Payment Change Password Change Security Questions View Statements

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NMLS #1416362; CT SLC-1416362; NJ MT #1501607-C22

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Step 3: Patient Presents Shopping Pass for Payment

GreenSky®
Shopping Pass

1234567891234567 EXP 08/19
CVV 083

PATIENT SOLUTIONS 1

Shopping Pass*
For Barcode Scanners

1234567890
Exp [REDACTED]

Congratulations, [REDACTED] !
Your application has been approved for \$ 7,500.00 !
You can start purchasing today by presenting this page and a photo ID to your Merchant/Provider.

About Your Account:

1. When you are ready to make your purchase, give your Account Number and Expiration Date to your Merchant/Provider along with your photo ID. Please be aware that if you authorize an initial advance under your GreenSky® Installment Loan to pay any initial payment required by the Merchant/Provider, payments may become due under your GreenSky® Installment Loan prior to the completion of services by the Merchant/Provider.

Your Shopping Pass

Thank you!

Questions?

Provider Support

1.844.810.7713

greenskycredit.com/providerresources

Patient Support

1.844.810.7713